



Versaterm CAD

Dispatch Redefined:
A Modern Solution
for the Next Generation

 versaterm



Meet the Needs of Modern Communication

Computer-aided dispatch (CAD) systems require more interoperability and need to accommodate Next Generation 9-1-1 capabilities. These enterprise-level solutions are evolving to improve standardization, incorporate new data sources and increase transparency. Cloud-based CAD offers a way to reduce the technology investment and workload on systems administrators.

Explore how upgrading to Versaterm CAD will help you meet the demands of modern communication.



Versaterm
CAD



Versaterm MDT



Versaterm Mobile



Versaterm CAD

Upgrade your CAD system for more efficient and coordinated emergency response

As mobile technology, location services, and data analytics continue to evolve, Public Safety Answering Points (PSAPs) and Emergency Communication Centers (ECCs) should prepare to seek out a more adaptable CAD system.

A digital, cloud-based infrastructure is now becoming necessary to address the limitations of existing CAD solutions and evolve alongside the ever-changing technology landscape. An adaptable system ensures that responders stay safe in the field by providing a fast and reliable way to allocate personnel to emergencies.

Versaterm CAD will help you better manage emergency and non-emergency calls by removing "swivel chair" redundancies and meeting community expectations.

Innovation Focused

Your agency works diligently to manage response expectations and ensure the safety of first responders in the field. We prioritized the needs of emergency call centers first when designing our CAD solution.



Improve Information Flow

Fully integrates with Versaterm RMS and other records management for seamless data sharing



Implementation Options

Both on-premises installation and CJIS-compliant cloud-based options are available



Deploy Across Multiple Jurisdictions

The system can be shared across multiple areas for regional collaboration and information sharing

Versaterm Computer-Aided Dispatch

An intuitive and customizable system with an integrated GPS-aided routing system for a more efficient and coordinated response



Streamline Processes

Advanced call triage system helps identify proper call type for the incident



Increase Efficiency

Intuitive interface speeds up dispatching and eliminates guesswork



Improve Decisions

Integrated AVL supports unit routing, recommendations, and geolocation updates

Add-On Modules

Help meet the evolving needs of your emergency call center and the communities you serve

Versaterm MDT

Extend CAD capabilities to your emergency vehicles through a comprehensive array of tools designed to help you better manage dispatches



Harness Voice Technology

Speech recognition lets you issue verbal commands to perform an action while voice feedback reads communications aloud to you



Access Critical Data

Information checks on names, addresses, vehicles, property, etc. against local RMS and County, State and national databases



Leverage Integrations

Advanced integrations for accessing building pre-plan information, report prefilling and transferring mobile reports

Versaterm Mobile

Keep responders connected anytime, anywhere with a mobile extension that seamlessly exchanges vital information in real-time



Track Real-Time Locations

Integrated map shows points of interest, call location, and responders' location



Use Recording Technology

Camera scanning can be used to read licenses, registrations, dictate a narrative, and more to capture a full picture of the situation



Maximize Connectivity

Continuous connection with dispatch, other responders and your RMS mitigates risk during response



About Versaterm

Versaterm is a global public safety solutions company helping agencies transform their organizations by providing innovative solutions, expertise and an unwavering dedication to customer service. Formed in 1977, we are on a journey to build an ecosystem that will enhance community safety by creating purposeful integrations across the public safety spectrum. We deliver intuitive tools developed for public safety agencies, forensic labs, court systems, schools and other institutions. Our selective growth strategy focuses on improving customer and user workflows for more efficient and effective operations, leading to better service and more just outcomes. For more information, visit [versaterm.com](https://www.versaterm.com).