Complaints Made Against Police Personnel

BY VERSATERM

About the Complaints Made Against Police Personnel Course

The course will address complaints in detail, equipping agencies with the knowledge and skills needed to carry out investigations with confidence, compliance and ease, no matter the size or structure of your agency. Designed for beginners in the Internal Affairs division, this training is built to support Internal Affairs Investigators, Police Commanders, Field Supervisors and other related law enforcement roles.

The four-part online course will run for one week. Registration price is $995 USD. The following topics will be covered:

- Overview of Internal Affairs, including an Internal Affairs investigator's role, structure and responsibilities
- Processes for receiving and handling complaints, detailing complaint basics, forms, intake errors, assessment and tracking
- Investigation procedures, conducting investigations, planning, evidence handling, interviews (reporting party, non-accused employees, accused employees) and report writing, including format and findings
- Disciplinary process, including types of discipline, due process and just cause for discipline

Registration Information

To learn more about the course catalog, dates and times, please visit the registration portal:
https://web.cvent.com/event/f4907540-36aa-4398-b38a-3d1030a0822c/summary

About the IAPro Professional Standards Training Series by Versaterm

Public safety operates in an environment of high expectations, with best practices and proactive approaches quickly becoming the norm across organizations of all sizes. The IAPro Professional Standards Training Series by Versaterm is specifically designed for law enforcement and public safety professionals, offering comprehensive content and practical learning strategies necessary to uphold the highest standards of integrity and accountability. The training series covers the complexities of administrative investigations, ethical decision-making, early intervention, officer wellness, discipline and additional topics focused on maintaining public trust.

Key Benefits of IAPro Professional Standards Training Series by Versaterm

▼ ## Expert-Led Instruction

Gain insights from experienced professionals in law enforcement, professional standards and internal affairs. Our instructors bring real-world experience and in-depth knowledge, ensuring a practical and relevant learning experience.

▼ ## Comprehensive Curriculum

Covering a wide range of topics from ethical decision-making to effective investigation techniques, the curriculum is designed to provide a holistic understanding of the internal affairs role.

▼ ## Exchanging Best Practice

Connect with peers and experts in the field, learning and sharing knowledge and experiences from other professionals dedicated to upholding law enforcement standards.

▼ ## Continuing Education Credits

Earn credits that count towards your professional development and career advancement, demonstrating your commitment to ethical excellence.

▼ ## Professional Standards Made Simple

Maintain community trust and uphold agency reputation with the IAPro solution. Learn how our leading solution can easily provide expert support throughout today's high-expectation environment.

About the IAPro Solution

IAPro by Versaterm is a full-featured software platform that's been designed from the ground up to meet the needs of internal affairs and professional standards units. The solution is a set of specialized applications designed to support professional standards, officer wellness, and frontline uniform and supervisory needs. The applications are designed to work together, with each designed for the specialized needs of their respective user bases. The industry-leading software helps police agencies maintain their integrity and reputation in Australia, Canada, New Zealand, and the United States. Visit iapro.com for more information.

About Versaterm

Versaterm is a global public safety solutions company helping agencies transform their organizations by providing innovative solutions, expertise, and an unwavering dedication to customer service. Formed in 1977, we are on a journey to build an ecosystem that will enhance community safety by creating purposeful integrations across the public safety spectrum. We deliver intuitive tools developed for public safety agencies, forensic labs, court systems, schools and other institutions. Our selective growth strategy focuses on improving customer and user workflows for more efficient and effective operations, leading to better service and more just outcomes. For more information, visit versaterm.com.

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