

# Regional Deployment Closes the Communication Gap Between Agencies and Jurisdictions

1200

End Users

14

Law Enforcement Agencies

-10%

Total Crime, January - June 2018

Versaterm OpsIntel is an evidenced-based, intelligence-led policing solution that maximizes policing effectiveness by providing a common operating picture of structured and unstructured data that allows officers to pinpoint crimes, patterns, and incidents. With a regional deployment, agencies across jurisdictions are able to access real-time data and collaborate with each other using situation-based bulletins (BOLOS), secure discussion boards, and case management tools that optimize the sharing of crime-related information.

## About Volusia County, Florida

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Each agency has their own Chief and command staff with their own set of missions and needs. Each agency has their own IT staff that requires interoperability. The County has a centralized shared dispatch/CAD/LPR's and RMS system and a Real-Time Crime Center.

The goals and objectives of the County were:

- One platform
- Seamless sharing of information across all users instantaneously
- Increased access to relevant and useful information

With the installation of OpsIntel, 1200 end users have seen the following benefits:

- Double-digit crime reduction through collaboration and sharing of real-time information
- Collaboration across jurisdictions without having to be face-to-face
- Closed gap between the line employee and information contained within databases

Versaterm OpsIntel has empowered sheriff's deputies and police officers across the County to fight crime more efficiently and effectively and has provided an additional level of public safety by sharing and combining crime-fighting resources.

## Volusia County, Florida

Six month crime stats since deployment  
JANUARY - JUNE | 2017-2018

-20%

AGGRAVATED ASSAULT

-15%

BURGLARY

-13%

ROBBERY

-12%

MOTOR VEHICLE THEFT

-10%

TOTAL CRIME